

Safety and air travel

Travel confidently with the latest research



A recent study commissioned by the United States Transportation Command found that, in over 300 aerosol release tests repeatedly releasing 180 million particles simulating virus particle dispersion and penetration into 777-200s and 767-300s, a cabin-wide average of 99.99% of aerosol particles were filtered out on average in less than 6 minutes.

United States Transportation Command

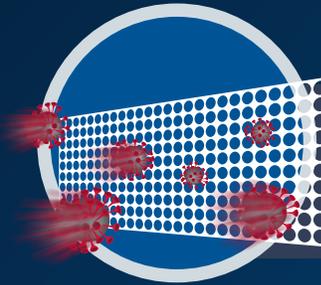


The risk of disease transmission during air travel is significantly lower than during normal daily life.

Boeing and University of Arizona

“Forward-facing seat configurations create a barrier to transmission similar to clear plastic barriers seen in many businesses today.”

Boeing and University of Arizona



Airplanes exchange the entire volume of air 20-30 times per hour and have filters that can capture particles 10 times smaller than the COVID-19 virus.

Boeing, University of Arizona, NASA and the National Center for Biotechnology Information



Airports have an average of 6-10 air changes an hour, which is better than the typical 5 air exchanges per hour of the average building.

Boeing and University of Arizona



Modeling shows the airflow pattern, exchange rate, HEPA filtration, and forward-facing seats create conditions equivalent to 7 to 15 feet of social distancing, even for adjacent seats.

Boeing and University of Arizona



“Another report describes that a symptomatic patient and his pre-symptomatic wife, both of whom tested positive for COVID-19, traveled on a 15-hour international flight with 350 passengers. Both patients wore masks, and no other passengers subsequently tested positive for COVID-19.”

Harvard’s “Face Mask Use in Air Travel”



A recent modeling study estimates the universal use of surgical masks in settings with the ventilation rates of an aircraft may reduce infection risk from respiratory particles to less than 1%.

Harvard’s “Face Mask Use in Air Travel”

Covid-19 Information for Travel

American Airlines

Face coverings

Face coverings are required for all team members and travelers in the airport – where your trip begins, where it ends and where you connect.

Enhanced cleaning

Cleaning and sanitizing kiosks, ticket counters, passenger service counters and baggage service offices.

Hand sanitizing stations

PURELL® Advanced Hand Sanitizer dispensers are available before security areas in select locations.

Ticket counters

Agents are at alternating work stations and some kiosks are turned off to create more space.

Creating space

Physical distancing is encouraged throughout the check-in and security areas.

Plexiglass shields

Ticket counters have commercial-grade shields installed for added protection.

Touchless check-in

Select U.S. travelers can scan their boarding pass at the kiosk to automatically print bag tags.

Travel Tips

Your safety and well-being is our top priority. If you're traveling with us there are steps you can take to help prevent COVID-19 or other illnesses.

Don't travel if you're sick

During check-in all travelers must confirm they've been free of COVID-19 symptoms for the past 14 days. Staying home is the best way to protect yourself and others from getting sick.

Eat before you leave

Food and drink service is limited in the Main Cabin and based on flight length and destination, and some airport restaurants may be closed.

Carry your own hand sanitizer

The TSA allows you to bring up to 12 ounces of hand sanitizer in your carry-on bag.

Bring a face covering

It's required while flying on American, except for children under 2 years old. You're also required to wear one in the airport where your trip begins, where it ends and where you connect. A recent Harvard University study estimates the use of face coverings on board may reduce infection risks from respiratory particles to less than 1%.

A NOTE FROM SECRETS RESORT AKUMAL

With our *CleanComplete Verification*™ 360-Degree Safety & Hygiene Protocols.

As we prepare to welcome you back to our beautiful beachfront resorts, we're committed to redefining your travel journey with our best-in-class **CleanComplete Verification**™ practices. While health and safety have always been our top priorities, these new protocols further elevate our standards of quality and cleanliness, enabling you to vacation at any AMResorts® property with the ultimate peace of mind.

Our 360-degree quality, safety and hygiene system takes into account every aspect of resort operations, backed by the highest-level third-party certification. We will be evolving and innovating our procedures continuously and will share the newest developments as they are implemented. Our protocols begin the moment you start planning a vacation to the time you return home!

At the lobby entrance, all arrivals are offered alcohol-based hand sanitizer and, within the lobby area, cleaning with high-grade disinfectants occurs every hour.

Additionally, lobby-area Hygiene Check-In Stations are established to:

- Check guest temperature with a thermal scanner or pistol thermometer, both for those checking in and those returning from off-site activity.
- Review guest travel records for the past 14 days to avoid travel from hot spots.
- Allow guests to complete a health declaration form, confirming virus-free wellbeing.
- Guide guests who present symptoms upon arrival to an isolation area in which they may consult with the resort's on-site physician.

All luggage carts are also disinfected prior to and between uses. At check-in, the receptionist cleans the desk area with a sanitizing formula between guests and prior to each check-in process and applies hand-sanitation gel.